



Communicate & Collaborate More Effectively

SIMPLE

Easily search any corporate contact – and simply click-to-call

INFORMATIVE

See who is available, out of the office, on a call, etc.

EFFICIENT

Park, transfer, and manage multiple calls with a few mouse clicks

THE ELEVATE DESKTOP APP

The free Elevate App empowers employees with the flexibility to communicate the way that works best for them, right from their Mac or PC. Use it as a Call Controller for an associated desk phone, or as a Softphone.

Includes:

- Place and receive calls from your PC in softphone mode
- See line status (presence) of company contacts
- Use Call Flip to transfer active calls from the desktop to one of the user's other devices
- Manage multiple concurrent calls, switch from call to call, transfer calls and park calls
- When used in conjunction with AnyMeeting, start an HD video conference or screen share with just a click



*Download the desktop app from our website.
Log into Elevate using your company email credentials.*

ADVANCED CALLING FEATURES FOR IMPROVED PRODUCTIVITY



CALL MANAGEMENT

Just click on your corporate contacts to place calls.

Place calls, transfer calls, or park calls with just a click or two. Easily switch between calls through active call tabs.



CALL FLIP

Move between your desk and mobile phones with ease.

Transfer your call from your desk phone to your mobile device and vice versa – without disconnecting your call. Simply hit the Call Flip icon, then pick up the call on your mobile phone.



CALL TRANSFERS

Transfer your calls quickly and professionally.

Choose from three types of transfers: warm, blind, and direct-to-voicemail. Simply click the transfer button, then choose how you want to transfer the call.



CALL PRESENCE

Let others know your status.

Show other corporate users your current status and see theirs – automatically. The system lets users know whether other extensions are Available, Away, Busy, Offline, or On a Call.



CALL HISTORY

See whom you had past conversations with or missed while away.

Check call history for the last 90 days, including the contact name, date, and time they called. Filter by missed calls to see whom you missed while you were away.



VIDEO CONFERENCING AND SCREENSHARING

Launch your collaborative meetings straight from the app.

The app saves your customer meeting address and launches with just a click.